Replacement certification labels (vinyl label affixed to driver’s door or “B” pillar) may be available from Toyota/Lexus for vehicles involved in a collision where the label was damaged or is attached to a part that will be replaced during a repair.

To request a replacement label, make a copy of the attached application, fill out all the information and take it to your Service or Parts Manager for processing. The dealer parts account will be billed $25.00 for each replacement label.

Note:
- The original label MUST accompany the application form, or the order will be delayed significantly.
- A new label may not be available if the vehicle is more than five years old and/or if the old label is not attached to the application.
- All replacement labels for damaged vehicles are subject to approval by the Toyota Technical Compliance Department.
  If you have any questions, contact (310) 468-3390

PLEASE ROUTE THIS BULLETIN TO YOUR COLLISION REPAIR CENTER MANAGER AND COLLISION REPAIR TECHNICIANS
APPLICATION FOR REPLACEMENT CERTIFICATION LABEL

REASON FOR REPLACEMENT
☐ ACCIDENT DAMAGE
☐ STOLEN
☐ OTHER

PLEASE PROVIDE CORRECT VIN ____________________________

ATTACH ORIGINAL LABEL HERE

NOTE: Original label MUST accompany this application or order will be significantly delayed.

DEALER INFORMATION

DEALER CODE: □□□□□□
DEALER NAME: _______________________________________

ADDRESS: ___________________________________________
STREET ADDRESS
CITY, STATE, ZIP CODE

TELEPHONE: ( ) ____________________________
AREA CODE, TELEPHONE NUMBER

CONTACT: ___________________________________________
FIRST NAME, LAST NAME

MAIL (DO NOT FAX) THE COMPLETED REQUEST FORM WITH THE OLD LABEL TO:
TOYOTA MOTOR SALES, U.S.A. INC.
TECHNICAL COMPLIANCE DEPARTMENT, S207
19001 S. WESTERN AVENUE
TORRANCE, CA 90509-2991