February 5, 2009

TO: Toyota Service Part Network

SUBJECT: Sanding marks on select Toyota bumper covers

PART NUMBER LIST: 52119-AA900 52159-06900 52159-AA900 52159-AA902

These bumper cover part numbers above may be received at your location with sanding marks on the “A” surface. These bumper covers may appear to be “used.”

TMS quality group made an investigation with supplier, TEMA PBM and University of Toyota to understand impact on part quality and paint adhesion. Light surface sanding is sometimes performed at the supplier to remove surface burrs and ensure a surface that supports good paint adhesion. While the sanding marks are visible on the “A” surface, there are no issues with the sanding marks bleeding through after paint finish is applied.

TMS Body Service Group participated in part validations during the vendor trials prior to the supplier being awarded this business. They confirmed light surface sanding could be necessary to produce quality parts and would not be noticeable after priming and finish coat of paint were applied. Therefore, damage claims should not be filed due to the light sanding marks on the part surface.

DISTRIBUTION LIST NO:

(x) 1  (x) 4a  (x) 4d  ( ) 4g  ( ) 7  ( ) 10
(x) 2  ( ) 4b  ( ) 4e  (x) 5  (x) 8  ( ) 11
( ) 3  ( ) 4c  ( ) 4f  (x) 6  ( ) 9