



PPG Industries
19699 Progress Dr.
Strongsville, OH 44149
1-800-970-2283

PPG Industries

Date: July 24, 2014

Aaron Schulenburg
SCRS Executive Director

Re: Tinting and Blending Recommendations

Mr. Schulenburg,

Here are the answers to your questions regarding PPG's clearcoat blending recommendations.

Question 1: What is your company's recommended procedure for applying clearcoat to qualify for a lifetime refinish warranty?

Response: Some car companies have specific procedures for warranty repairs when refinishing an OEM clearcoat where no definite break line exists for stopping the clear. To meet this OEM warranty guideline and for PPG Lifetime Limited Paint Performance Guarantee purposes, the clearcoat application must extend to the nearest panel edge or break point. For PPG Lifetime Limited Paint Performance Guarantee purposes, the clearcoat must cover the basecoat by a minimum of 2.0 dry mils after sanding, buffing, and polishing.

Question 2: Is there an acceptable procedure to tape, melt or blend clearcoat mid-panel, and achieve a warrantable refinish?

Response: No. PPG does document a clearcoat blending procedure. However, this procedure was designed for specific, economical repairs. Due to its nature, the clearcoat blend edge is not durable enough to withstand weathering, repeated exposure to the elements and becomes visible after a period of time. As a result, for OEM warranty and PPG guarantee purposes, blending a clearcoat edge is not recommended.

Please let me know if you need any further information.

Sincerely,

A handwritten signature in blue ink that reads "Robert T. Burgess". The signature is written in a cursive style.

Robert Burgess
Director of Refinish Training, PPG Industries